

## **Terms & Conditions For Engaging Our Services**

- **1. Our Service:** TG 2050 Ltd, incorporated in Hong Kong, commits to providing comprehensive advice and facilitation for your GO-FOR-GOLD Permanent Residency or Citizenship application for Sierra Leone. This includes assistance with application processes for both you and any accompanying family members, ensuring completion within 40, 60 or 90 days depending on the type of application being undertaken.
- **2. Communication and Updates:** As part of Our Service, we guarantee continuous communication regarding the status of your application. You will receive timely updates and have access to a dedicated point of contact for any inquiries.
- **3. Confidentiality & Data Protection:** Your personal information is safeguarded with the utmost care. We adhere strictly to our Data Privacy Statement, ensuring your data is used solely for immigration advice and assistance purposes. Disclosure to third parties requires your explicit consent, except as required by law.
- **4. Refund Policy:** In the event that the Government of Sierra Leone refuses your application, we offer a 100% money-back guarantee. This comprehensive refund covers both program fees and any investment funds (where applicable), providing you with financial security and peace of mind.
- **5. Document Disposal:** Your personal data is protected under both Hong Kong and Sierra Leonean data protection laws. We commit to the responsible disposal of your documents within 5 years, unless you instruct us otherwise, ensuring long-term confidentiality and security.

## 6. Client Responsibilities:

- Full Disclosure: You are required to provide all necessary information to facilitate accurate advice and must notify us of any changes in your circumstances.
- Documentation Integrity: All documents submitted must be genuine and verifiable.
- *Transparency with Authorities:* You must disclose any past or present interactions with immigration authorities that could impact your application.
- Compliance and Documentation: It is your responsibility to secure and provide all
  necessary documentation and meet all requirements for your application and for any
  family members included, within the specified timeframes.
- Application Success: While we strive for the success of your application, we cannot guarantee approval.



- Financial Commitments: You agree to adhere to financial obligations, including the
  payment of programme fees and deposit of investment funds, as applicable, and
  managed by our trusted Escrow Agent, Zzzzip Ltd.
- *Compliance Checks*: Due diligence and background checks are mandatory to comply with Sierra Leonean government and international regulations.

## 7. Additional Provisions:

- Resolution of Disputes: Should any disputes arise under these terms, they will first be addressed through informal mediation in Hong Kong, providing a means for amicable resolution before proceeding to legal action.
- Amendments: TG 2050 Ltd reserves the right to update or amend these terms and conditions as required. All clients will be informed of significant changes that may affect their service agreement or rights.
- Service Limitations: Our service offerings are focused on immigration advice and assistance under the GO-FOR-GOLD Permanent Residency and Citizenship programs of the Government of Sierra Leone; they do not include legal representation in courts or tribunals.
- Client Feedback: We value your input and encourage feedback to improve our services.
   Any concerns or complaints will be addressed promptly to ensure client satisfaction and continuous service improvement.
- Trust & Goodwill: These service terms and conditions aim to foster a transparent and trusting engagement between TG 2050 Ltd and its clients, providing clear guidance on the service provision and mutual responsibilities.
- Limitation of Liability: In the event of litigation, the absolute maximum all-found liquidated damages we will assume liability for is a sum equal to the program fee paid for GO-FOR-GOLD Permanent Residency or Citizenship in the provision of this service.
- **8. Governing Law**: These terms and conditions are subject to the laws of Hong Kong.

\*\*\* END \*\*\*

**TG 2050 Ltd** 

Suite 1704, 17/F, Tung Chiu Commercial Centre, No. 193 Lockhart Road, Wanchai, Hong Kong.